



Vacancy

SENIOR OFFICER (COMPLAINTS AND CLIENTS' SUPPORT) **(Jobsplus Permit No: 264/2026)**

The salary attached to the post of Senior Officer (Complaints and Clients' Support) shall be:

- €28,703 per annum, rising by annual increments of €447 up to a maximum of €31,385
- NCPE annual allowance: €750
- Qualification allowance if applicable

The selected candidate will be expected to enter into a full-time indefinite contract.

The Senior Officer (Complaints and Clients' Support) must be in possession of a recognised Bachelor's degree at MQF Level 6 (subject to a minimum of 180 ECTS/ECVET credits, or equivalent) in Anthropology, Humanitarian Action, Human Rights and Democratisation, International Relations, Social Studies, Sociology, Social Policy, Psychology, Public Policy, Gender Studies, Law, Communications and European Studies or a comparable professional qualification, plus one (1) year work experience relevant to the position.

Applicants should have good communication skills including good writing skills in both Maltese and English, and must also be able to use relevant MS Office applications. Moreover, knowledge/experience in anti-discrimination and equality issues is considered an asset.

If interested, apply by Monday 7th September 2026 – Send your CV to equality@gov.mt with certificates including transcripts, Police Conduct issued within the last 6 months and, if applicable, MQRIC statement(s) for foreign qualifications. Late applications will not be accepted.

NCPE

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